

Frequently Asked Questions

Q: When is payment due?

A: All purchases must be paid for within seven (7) days of the termination of the auction.

Q: How soon can I pick up?

A: This varies depending on what the item is. All items can be picked up after the conclusion of the auction (Feb 22), if paid in full, during normal business hours. However, we recommend waiting until 3 weeks after the auction is over to avoid lines and delays.

Q: When can I start to deliver my units?

A: Please make sure you speak with your local Territory Manager prior to delivering any units to the Orlando Ritchie Bros. facility.

Q: What days are you selling certain equipment and at what approximate time?

A: PriorityBidding will begin shortly after lot numbers are assigned. Timed Auction Lot bidding begins on February 8th. We plan to assign the days that items will be selling around February 7th.

Q: What hotels are in the area?

A: There are several hotels near the site. Please visit the buyer services page for a complete list. The auction headquarters is the Omni at Champions Gate and additional assistance can be found by contacting the Central Florida Visitor Center.

Q: What's the closest airport?

A: The Orlando International Airport is 31 miles from the auction site. The Tampa International Airport is 66 miles from the auction site, and there is the private Kissimmee Gateway airport 20 miles from the site.